LANDSCAPE ONTARIO PLAN 2008-

January 7, 2008

"Celebrate and Educate"

1. Human Resource Development

Focus on:

- a. Business
- b. Technical Competency with special attention on certification and professionalism in the industry

Goals:

Continue:

- Developing, refining and exporting the "Prosperity Partners" business development program.
- Consider mandatory Participation for all new members
- Retire the task-force and form a new PP committee
- Execute HR plan and integrate projects with CNLA and national sector council project support.
- Continue Year 2 of the CLP training program (All active members certified within 5 years)
- Investigate on-line CLP training
- Continue discussions with community colleges re integrating CHT into the curriculum
- Explore concept of finishing school
- Continue emphasis on Apprenticeship and all other certifications with special focus on providing education and training opportunities
- Organize the office staff to place more focus on professional development
- Utilize the considerable infrastructure of the association to deliver important, organized, integrated and well communicated content that will help members prosper (alignment and integration)

c. Human Resource Development -Long Term

Goals:

- Continue implementation of Labour Task Force Plan which includes:
 - o High School career promotion (start at the grade 8 level)
 - o Investigate using Canada Blooms for High School promotion

- Encourage the chapters to make high school career promotion and alliances part of their strategic plans
- o Apprenticeship promotion
- o Partnership with Skills Canada
- Youth Chapter Development
 - Speak to OHEC about taking responsibility for supporting LO student chapters
 - Develop a plan to collect email addresses of students so that we can communicate directly
- o High School Coop Programs
- o Scholarship availability to high school graduates
- Complete the formation and integration of 4 subcommittees to look at various aspects of long term Human Resource Development.
 - Apprenticeship (already in place)
 - Adopt a school (perhaps joint project with Foundation)
 - Education and Professional Development Committee
 - Certification Committee (already in place)
- Continue to promote averaging hours, pensions, benefits and training as effective retention tools
- Work with HRSDC on seasonal labour programs
- Continue the strategy of integration and laddering through all levels of education
- Promote the use of the HRSDC job posting site to the general membership. This is because Labour Market Opinions are developed from job posting statistics.
- Enter the Congress job board information on to the HRSDC site

2. Public Relations and Promotion

1. LO Logo Branding-Generic

2. Promotion of Industry

Goals:

- Accelerate the branding strategic plan ensuring maximum coordination and integration between Branding Committee, Environment Committee, Garden Centre Group, Environment Sub-Committee and Project Evergeen.
- Continue to support Canada Blooms and Communities in Bloom
- Focus on local community-building public projects
- Utilize and mobilize the powerful untapped potential of our membership touchpoints to communicate a benefit message to the public.
- Focus on "Adopt a School" Program as another excellent vehicle for branding LO
- Develop the best consumer source website on the internet
- Continue to Position LO as environmental Stewards that can assist the public in enhancing the environment

- Focus on making the potential partnership with the National Geographic "Preserve our Planet- What you do counts" campaign a huge success
- Green the green industry

3. Chapter Development/Commodity Groups and Membership Services

Goals:

- Implement the Chapter Development Plan including the results from the latest facilitated governance meeting
- Continue to encourage members to participate in governance activities as a very effective tool for personal and professional development
- Continue membership recruitment efforts
- Communicate the value of LO community as a Prosperity Partners

4. Government Relations

Goal:

General:

- Execute a well organized MPP and Councillor visitation-plan using mobilizing local members to visit their local politicians. A unified message telling the story of our industries many societal benefits will be developed for use by all.
- Maintain a formal Government Relations Committee to oversee activity

Pesticide Issue /Ministry or Environment (MOE)

• Work with the McGuinty government in developing smart regulations with respect to pesticide reduction. (We will avoid conflict)

Landscape Gardener Issue/Ministry of Labour (MOL)

• Continue government relations activity until completed either through interpretation win or court case win

CFIA

• Continue to work with CFIA and CNLA to mitigate risk and exposure to growers **Water Issues / (MOE)**

Develop a water stewardship strategy for growers and irrigation companies

MNR

• Continue to monitor and participate in invasive species and ecological restoration legislation that can adversely affect the grower community.

OMAFRA

- Continue participation in the OACC as the main industry link to OMAFRA
- Continue support of Vineland Centre for Innovation and Research
- Participate in discussions and policies with respect to Invasive Species and Ecological Restoration

• Investigate crop insurance options for growers

ESA

Work with ESA to ensure appropriate regulations for Landscape Lighting

Municipalities

- Investigate the formation of "Smart about Salt" certification program with Waterloo
- Continue to protect interests of contractors and growers with respect to zoning and hoophouse issues

Ministry of Training Colleges and Universities

- Apprenticeship development
- OYAP (Ontario Youth Apprenticeship Program)
- Industry development planning work
- Red Seal investigation

Ministry of Education

- Continue to promote the new common high-school curriculum
- Continue the support of the "high-skills major" at the high schools

WSIB

- Safety Training
- Audits

5. Horticulture Centre Development

Goals:

- a. Negotiate the pond sale
- b. Build New offices and Conference Centre with proceeds
- c. Continue implementing the master plan

6. Commodity Groups

a) Growers

- Continue the risk management activity with emphasis on mitigating exposure from regulated pests.
- Develop a financial sustainability plan to hire focused grower staff
- Develop a water stewardship strategy
- Integrate with other sectors in a plan that will continue to promote awareness for the societal and environmental benefits of plants.
- Develop an plan to increase exports of "True North" plants- The grower directory will be reproduced on-line.
- Promote inclusion and awareness for various margin protection programs available through government
- Investigate the expansion of crop insurance to the Nursery Sector

b) Grounds Maintenance Group

- Promote the LO guidelines to members and property managers
- (Long Term) Develop a Property Managers Information Website that is the source for quality landscape services related information benefiting property managers
- Continue focussing on helping members improve their budgeting, pricing and estimating skills
- Integrate with the Human Resource goals re Prosperity Partners Training and Certification (see above)
- Focus on greening maintenance
- Improve and link communication between local grounds maintenance firms and the commodity group
- Expand the GM symposium
- Expand and promote New Plants Trial Garden at LO

c) Landscape Designers Group

- Continue to improve and expand CLD
- Continue to improve and expand the Designers Symposium
- Raise awareness for the value and importance of design to other sectors of LO and to the public
- Expand newsletter reach

d) Irrigation Group

- Execute strategic plan
- Focus on education and ameliorating the effects of drought legislation through the promotion of water stewardship activities

e) Garden Centre Group

- Continue to develop excellent consumer information available through the public site and for members to customize
- Develop an employee training program-
- Consumer Promotion
- Improve and expand the Garden Centre Symposium

f) Contractors Group

- Continue to focus on information and competency with respect to Pricing and Estimating
- Continue to enhance the seminar series
- Integrate with Canada Blooms
- Link with Human Resource development issues especially labour recruitment and retention

g) Lawn Care Group

 Continue working on Pesticide Public Relations Issues with emphasis on alternatives and cultural practices • Continue to promote IPM Accreditation

h) Interior Group

- Promote certification and training
- Develop promotion plan targeting property managers
- Expand and improve the Interior Plant Conference
- Promote referral opportunities

i) Snow and Ice Management

- Continue partnership with SIMA
- Promote certification and training
- Promote environmental stewardship approaches to snow and ice management

j) Lighting Group

- Work with ESA on appropriate regulations
- Continue education, training and certification work
- Promote the benefits of lighting
- Promote referral program

General: Focus on Commodity Group Renewal

7. Foundation

- High School Scholarships
- Fundraising Plan
- Legacy Lounge
- Continue to fund industry driven research

8. Congress and Garden Expo

- Explore growth through partnerships
 - Ontario Parks with Congress
 - Green Forum with Communities in Bloom@Congress
 - Greenhouse show with Garden Expo
 - Pool and Spa show with Congress etc.
- Continue International Focus
- Seminar Expansion including all commodity groups

9. Magazines

- Web integration Plan
- Review other magazines for ideas
- Expand department into Communications Department with responsibility for public as well as trade communication

- Coordinate and improve sector and chapter e-newsletters
- Maximize web site communication activity
- Develop on-line repository for all content

10. Communications

- Continue to improve Website (user controlled and edited data base driven)
- Revamp all websites
- Assign staff to implement branding committee plan
- Plan for Consumer Communication
- Repository for all minutes

11. Awards of Excellence

- Expansion of consumer promotion linked to branding committee and new Communication department
- Create an Awards of Excellence consumer committee to direct activity Tom Intven will chair
- Continue to feature Awards program in Garden Inspiration magazine
- Continue discussion with Gardening Life magazine re awards issue
- Develop press release program for award winners
- Expand the website for awards so it becomes a source for ideas for the public

12. Staff and Office

- Continue implementing EPIC Centralized Database Plan
 - Linking the member database is the next priority
 - Simplify on-line registration processes
- Implement Restructuring program
- Evaluate regional staff program
- Promote LO as Prosperity Partner

13. Other Issues

- Continue work with Canada Blooms , Community in Bloom and Project Evergreen
- Look into developing a Conference for Garden Travel in association with Canada Blooms
- Work at bringing world class outdoor green show to Ontario Place as a catalyst for raising awareness for the benefits of our occupation
- Continue working with Ottawa Botanical Garden

14. CNLA

• Continue to align regional and national issues to promote synergies