

**Mark your calendar
March 28, 2008**

**Register before
March 7
for early bird pricing**

Grounds Maintenance Symposium 2008

**Sessions: Building the Winning Team,
Minimizing Maintenance Misery,
...and more**

RA Centre, Ottawa
2451 Riverside Dr.

An initiative of



Landscape Ontario
HORTICULTURAL TRADES ASSOCIATION

Grounds Maintenance Commodity Group

www.horttrades.com/gm

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March 28 RA Centre, Ottawa 2451 Riverside Dr.

8 – 8:30 a.m. **Registration**

8:30 am – 12 noon

Building the Winning Team: A Guide to Hiring, Training and Keeping Great Employees!

Great employees can make all the difference when it comes to providing quality work and exceptional service. Discover how to get that competitive advantage, grow your business, and reduce your employee “headaches.” Learn how to ensure your employees are working as a team towards high standards and customer satisfaction. Customer service is everyone’s job.

This motivational workshop provides useful tips and great, common sense advice on how to interview, hire, train, lead, motivate, reward and retain employees. Understand how to address employee performance so that everyone is contributing to your business success.

- *Michael Lewis, Michael Lewis Training and Development, London*

Noon – 1:00 p.m. **Luncheon**
(included in seminar registration)

1:00 – 2:15 p.m.

Minimizing Maintenance Misereries

Knowing your plants can lighten your maintenance load. Learn to recognize the good, the bad and the downright nasty perennials and shrubs in garden situations. Use this knowledge to determine which plants just have to go and also to educate your customers so they can perform a little ‘interim care’!

- *Belinda Gallagher, triffids plants, Georgetown*

2:15 – 3:30 p.m.

Shrub It Up

Add the finishing touch to your customers’ properties by learning what you need to know from an expert about selection, maintenance and basic pruning for a variety of zone-hardy shrubs.

- *Chris Graham, Kimberley Cottage Garden, Flesherton*

Location:

RA CENTRE, 2451 Riverside Dr., Ottawa, ON

Tel: (613) 733-5100

Grounds Maintenance Symposium 2008

Form may be duplicated as needed.

Attendee 1 _____ Attendee 2 _____

Company _____

Billing Address _____

City _____ Prov./State _____ Postal/Zip _____

Phone _____ Fax _____

E-mail _____

Are you a member of Landscape Ontario? Check one ☐ Yes ☐ No

_____ X _____ = \$ _____
No. of attendees Price per person Total payable

Payment Method: ☐ Visa ☐ MC Cheque, payable to **LANDSCAPE ONTARIO**

Card Number _____ Expiry Date _____

Signature _____

Cost: (before March 7):

\$90 for LO Member

\$125 for Non-Member

On-site registration:

\$115 for LO Member

\$155 for Non-Member

If an unfortunate event prevents you from attending, please send a replacement. NO REFUNDS.

Lunch provided. GST included.
GST # R-119005049

Mail or fax your completed registration form to:

Grounds Maintenance
Symposium 2008
c/o Landscape Ontario
7856 Fifth Line S, RR 4
Milton ON L9T 2X8

**Fax attn. Ken Tomihiro
(905) 875-3942**

Register online at www.horttrades.com/gm